

Attorney's Docket:
020431.0975

PATENT
USSN 09/686,447

1



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RULE 116 AMENDMENT RESPONSE TO FINAL REJECTION

Corres. and Mail
BOX AF

In re Application of: Carolyn Faour, et al.
Serial No.: 09/686,447
Filing Date: October 10, 2000
Confirmation No. 5064
Group Art Unit: 2127
Examiner: Niles R. Shah
Title: *System and Method for Handling a Unit of Work*

RECEIVED

JUL 26 2004

Technology Center 2100

Enter
AF 30/04
Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING BY EXPRESS MAIL
Certificate No. EV 322189955 US

I certify that this communication is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated below and is addressed to Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Willie Jiles
Willie Jiles

Date: July 20, 2004

Dear Sir:

Response pursuant to 37 C.F.R. § 1.116

In response to the final Office Action mailed May 20, 2004, Applicants respectfully request the Examiner to reconsider the claims in view of the following remarks.